



4A. CONDUCTING A PETS AS THERAPY VISIT - GENERAL GUIDELINES

- ❖ Please note that **ONLY** registered PAT dogs and cats may be taken on visits.
 - An **unregistered dog or cat** is **not covered by the Charity's insurance**
 - If an establishment asks you to take in any of your other pets, they must provide **written permission** stating that they understand that they are not official PAT visitors and that they are **not covered by Pets As Therapy's insurance or requirements**
 - Official PAT visits are **not an appropriate way to train or socialise** puppies, kittens or other dogs or cats
- ❖ Please arrive on time, dressed in comfortable, neat, appropriate clothing and please **wear your PAT photo ID**
 - Please let the establishment know if you are going to be late, or if you need to reschedule your visit
- ❖ **Please keep your PAT dog on a lead at all times.** Long training leads, flexi leads, retractable leads, head collars, check chains or restraining harnesses are **NOT** permitted on visits
- ❖ Dressing your pet in the PAT 'uniform' coat may set the mood for the visit
- ❖ Dogs or cats should not be allowed to enter food preparation areas.
 - It is useful to find out what times food is served to avoid visiting at these times
 - Don't let your pet pick up anything from the floor - it may be a dropped pill or something else hazardous to his or her health
- ❖ Please do not directly accept any donations to the Charity during your visits. These should be sent directly to the Registrations office or to the Executive office

INCIDENTS WHILST ON A VISIT

Whilst an extremely rare occurrence, it is very important that even the smallest unfortunate event is recorded at the time. Please use the incident report form in your handbook, keeping a copy for yourself and sending one to the Registration Office with any added comments. This is a safeguard for you, your companion animal and Pets As Therapy.

STOPPING PAT VISITS

If the establishment asks you to stop your visit, or a programme of visits, please **do so immediately and without question and please let us know.** If you need to stop visiting, again, **please let us know to keep our records up to date**